# **Procurement Overview**

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# **Agenda**

- Introduction
- Procurement Portals
- Enfield's processes
- Sustainable & Ethical Procurement Policy

### Q&A

- Procurement Lifecycle
- Market Engagement
- Sourcing Specification, Bidding Tips, Evaluation
- Tips for Local Organisations
- Other Useful Information

### Q&A



# What is procurement?

'Procurement is the full cycle of activities related to acquiring goods, services or works from an external source via a competitive process'

### Why does the Council undertake procurement activity?

- Obtain value for money (e.g. aggregation) for the taxpayers of Enfield spending public money!
- Probity ensuring a fair, robust, transparent and equitable process for all suppliers
- Compliance to satisfy local rules and relevant legislation
- Acquire and leverage specialist skills, equipment and innovation from the supplier market
- Exposes contract opportunities to competition, local businesses and SMEs



## **Procurement Portals**

#### **London Tenders Portal:**

https://www.londontenders.org/



Registering on the London Tenders Portal is FREE for all Suppliers and is a simple and straightforward exercise. Once registered, as a Supplier you will receive email updates on new contract opportunities issued by the public sector that match your capabilities. To register on the London Tenders Portal click on the Suppliers Area.

The tender process will be managed electronically via this service, with tenders being exchanged electronically. Business opportunities will be advertised here regularly and this area will continue to grow as more London Boroughs register with the London Tenders Portal.

Southwark Council
Sulton
Tower Hamlets

his web site is owned and operated by PROACTIS on behalf of the London Tenders Portal

proactis

Waltham Forest

Hounslow

Islington

Kingston Lewisham

Redbridge Richmond Upon Thames

#### Find a Tender:

https://www.gov.uk/find-tender



 $\underline{\mathsf{Home}} \, > \, \underline{\mathsf{Business}} \, \mathsf{and} \, \mathsf{self\text{-}employed} \, > \, \underline{\mathsf{Sale}} \, \mathsf{of} \, \mathsf{goods} \, \mathsf{and} \, \mathsf{services} \, \mathsf{and} \, \mathsf{data} \, \mathsf{protection}$ 

## Find high value contracts in the public sector

Use the Find a Tender service to search and apply for high value contracts (usually above £118,000) in the UK's public and utilities sectors.

Find a Tender has replaced the EU's <u>Tenders Electronic Daily</u> from 1 January 2021 for high value contracts in the UK.

Contracts will continue to be listed on Tenders Electronic Daily if the procurement process started before 1 January 2021.

#### Start now >

#### Before you start

You can <u>find and apply for other contracts with the public sector</u>, for example lower value contracts, using other procurement services.

#### **Contracts Finder:**

https://www.gov.uk/contracts-finder

#### GOV.UK

**∨ T**o

Home > Business and self-employed > Sale of goods and services and data protection

#### **Contracts Finder**

Contracts Finder lets you search for information about contracts worth over £10,000 with the government and its agencies.

You can use Contracts Finder to:

- search for contract opportunities in different sectors
- · find out what's coming up in the future
- look up details of previous tenders and contracts

You can create an account to get email updates and save your searches. You can still search and apply for contracts without an account.

To find and apply for high value contracts (usually above £118,000) in the UK use the Find a Tender service instead.



## Enfield's procurement processes

- Up to £25,000
- £25,000 to £100K (Supplies & Services) or £500K (Works)
- £100K to Threshold (for Supplies & Services) or above £500K (for Works)
- Above Threshold opportunities

- ✓ At least one local Quotation
- ✓ At least three Quotations, ideally two local
- ✓ At least five Quotations, ideally two local
- ✓ Undertake in accordance with The Public Contracts Regulations with an assigned procurement lead from Procurement Services

Note: Values are to be the estimated total over the duration of the contract



## **Sustainable & Ethical Procurement Policy**

- Sustainable and Ethical Procurement Policy implemented 2022
- This Policy is aligned to the Council's Plan
- Enfield Council currently spends approximately £400m
   per year procuring goods, works and services
- Sustainable and Ethical procurement is key to delivering our ambition to create a lifetime of opportunities for everyone in the borough





# **Core principles of this Policy**

#### Social Value

- Embed within over procurement activity where appropriate
  - Proportionate and relevant to the size of contract

#### Ethical Practices

 Living Wage, Equality & Diversity, Corruption, Modern Slavery, Sustainable Food

### Supporting the local economy and local employment

- Opportunities for MSMEs, VCSEs
- Use local where possible
- Create more jobs

#### Climate Action

- Reducing Carbon footprint, energy consumption and transport emissions
- Circular Economy
- Purchased goods
- Save water





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## **Procurement Lifecycle**

### The lifecycle consists of three key stages:

1. Pre-Procurement



#### **Key activities:**

- Define the requirement (what, when, how)
- Governance
- · Market Engagement
- Develop Procurement Strategy
- Appraise/identify route to market
- Identify resources

2. Procurement

#### Key activities:

- Compliant sourcing process
- Bid Evaluation
- · Contract Award and signature
- Negotiation (where applicable/permitted)



3. Contract Management

#### Key activities:

- Contract Management
- Performance Management
- Supplier Relationship Management
- Planning to re-procure

A common mistake is to assume the 'Procurement Process' consists only of the 'Procurement' part of this lifecycle.

Rather the most value can be created during the pre-procurement phase, e.g. by writing a quality Specification, and realised during the contract management phase, e.g. by ensuring the supplier delivers against its obligations.

This means investing resources at the pre-procurement and contract management phase is essential.



# **Market Engagement**

### Why undertake Market Engagement?

- To inform suppliers of the Council's purchasing intentions and desired outcomes
- To seek advice in the planning, shaping and conducting of a forthcoming procurement process
- Such engagement has been found to increase the number of SMEs applying for contracts, widening competition and improving Value for Money

### A variety of methods can be used to consult the market:

- Supplier Questionnaires/Market Sounding and Research
- Market Engagement Events
- Interactive Workshops
- Supplier Meetings
- Remote Briefings/Presentations



## Specification and its importance for the contract

### Main purposes:

- ✓ Communicates and defines the Council's requirements to the supply market
- ✓ Establishes the criteria for evaluating what will eventually be delivered

### Various types:

- Input a detailed/prescriptive list of parameters required
- Output statements and outline of you desired qualities
- Outcome description of what you want/aim/need to achieve

### **Expectations:**

- ✓ Shall capture all of the requirements via "needs", not "wants"
- ✓ Use of language clear, accurate, consistent, concise and comprehensive.
- ✓ Structure Introduction, Background, Scope, Requirements etc.
- ✓ Performance metrics (KPIs) specifies how the Council measures the Supplier's performance



## **Bid Evaluation**

### Criteria for the rejection of candidates

Criminality, Bankruptcy, Grave misconduct etc

### **Financial Standing**

- Relevant and proportionate requirements (such as suitable turnover, acceptable financial indicators)
- Self-certification where applicable for example, insurance, policies & procedures

### **Technical and Professional ability**

Relevant and demonstrable experience, backward looking

### **Evaluation (Award) Criteria**

- Price: Quality criteria (considered on a case by case basis)
- Forward looking Council seeking clear evidence and methodology/approach as to how you will deliver its requirements



# **Key Tips When Bidding**

#### Do:

- ✓ Fully understand the Council's requirements and the evaluation methodology; this should influence time and effort in preparation of your responses ask for clarification if in doubt!
- ✓ Answer the questions asked and match your responses to the requirements of the Specification and pre-determined criteria
- ✓ Be clear, compliant and concise throughout your bid; clearly communicate how you will meet the Council's requirements. Provide robust evidence to substantiate any claims made within a response
- ✓ Proposed methodology: clearly show who does what, why, when, how and explain the benefits from the Council's perspective
- ✓ Offer innovation and demonstrate added value where/if appropriate (e.g. identify and demonstrate clearly your capability and the innovation of your offer)



# **Key Tips When Bidding (Continued)**

#### Do:

- ✓ Demonstrate how you would deliver social value, sustainability and ethical practices (refer to the Council's Sustainable and Ethical Procurement Policy)
- ✓ Have someone else review your bid before you submit make sure it makes sense
  to them!
- ✓ Allow plenty of time to upload your proposal avoid last minute submissions



# **Key Tips When Bidding**

#### Don't:

- Fail to provide the requisite information or to follow the instructions
- Fail to answer the question asked, whereby a poorly constructed or generic response fails to address the Specification and relative award criteria
- Understate your unique or key selling points (even if we are aware of what you do) – avoid complacency!
- Make assumptions, or promises/claims that you can't deliver
- Attach materials unasked for as these would be disregarded



# **Bid Evaluation Methodologies**

## **Evaluation of Quality (Method Statements)**

### **Scoring Criteria**

SCORE	DESCRIPTION
4	Response / answer / solution is of a high standard with no reservations at all about acceptability; provides evidence that the bidder can make a significant improvement to the way the service is delivered.
3	Good response / answer / solution to that aspect of our requirement; provides more evidence than that of an 'acceptable' response.
2	Acceptable response / answer / solution; all basic requirements are met; provides evidence given of skill / knowledge sought.
1	Less than acceptable response / answer / solution; lacks convincing evidence of skills / experience sought; lack of real understanding of requirement or evidence of ability to deliver.
0	Non-compliant – failed to address the question / issue or a detrimental response / answer / solution; limited or poor evidence of skill / knowledge sought.



## **Bid Evaluation Methodologies**

### **Price Evaluation**

- All prices are to be exclusive of Value Added Tax (VAT) and inclusive of all other costs; i.e. travel and expenses.
- A common mechanism for establishing Price scores is that the lowest price bidder is awarded the maximum percentage score available; all other bidders are awarded using the following formula to arrive at their weighted score:

(Lowest Bidder Price / Bidders Price) x Percentage Score Available



# **Tips for Local Organisations?**

Where appropriate, you may look to emphasise what value you can add - for example:

- Responsive? leading to better, quicker and a more flexible offer for the Council
- Specialist local knowledge (e.g. of local issues and challenges)
- Improved environmental impact with shorter travel distances; potential economies of expenses and lower carbon footprint
- Commitment to sustainable and ethical procurement (e.g. investing in local supply chains, employing local people etc.)
- Commercially competitive (e.g. lower cost base)



## Other Useful Information

- Doing Business With Us
- Sustainable & Ethical Procurement Policy
- Climate Action Plan
- Modern Slavery Strategy 2023-2028
- Fairer Enfield: Equality, Diversity and Inclusion Policy 2020-2024
- Council Plan 2020-2022





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