ENFIELD 500

NEWSLETTER

OCTOBER 2026

RESIDENT-LED. RESIDENT-FOCUSED. RESIDENT-POWERED.

As summer comes to an end and autumn begins, we're looking forward to another season of bringing residents together, sharing updates and creating opportunities for you to have your say. Thank you for continuing to be part of Enfield 500 and helping us shape better services and stronger communities.

NEW RESIDENT ENGAGEMENT TEAM MEMBER



Hello everyone!

My name is Leyan, and I am the new graduate joining the Resident Engagement Team. Having recently graduated from the London School of Economics and Political Science with a BA in History, I am excited to bring fresh energy and a new perspective to the way in which our council and your forum engage with one another.

Over the next four months, I hope to get to know many of you, listen to your experiences and suggestions, and help ensure residents' voices continue to shape the services and decisions that matter most. I am looking forward to working alongside you all to make our Council as inclusive, transparent, and accountable as possible, while building on the fantastic achievements of Enfield 500 and the Resident Engagement Team.

GENERAL ENGAGEMENT

Resident Champions Launch: Residents Helping to Shape Better Estates – 9th September

Enfield Council officially launched its Resident Champion Volunteer programme, bringing residents and council officers together at the Civic Centre to share ideas about how communities can help improve their estates. With more than 80 residents volunteering to become Resident Champions, the programme is designed to give residents a stronger voice and create a closer working relationship between communities and the council. The launch included discussion and networking around the standards residents should expect, with particular attention given to cleanliness, fly-tipping and waste collection, which resident feedback has highlighted as key areas for improvement.

Resident Champions will act as important links between their communities and the council's housing estate operations team, gathering feedback and working alongside officers through estate walkabouts, focus groups and regular communication. Following the launch, the council plans to pilot a series of estate visits between October and December, learn from residents' experiences and consider extending the visits to the wider group. There are also opportunities to explore cross-estate visits, volunteering projects, estate investment and targeted improvements. Most importantly, the programme is about turning residents' knowledge, ideas and feedback into meaningful improvements to the places they call home.

A New Tenants' Scrutiny Panel Takes Shape

We are pleased to welcome a new Tenants' Scrutiny Panel, formed from members of Enfield 500 who expressed an interest in playing a greater role in shaping and improving housing services. There was a fantastic response from residents, with applications exceeding the places available. Members were therefore selected through a random selection process to provide a fair and equal opportunity for eligible applicants.

The panel will provide an independent resident voice, working with the Council to review housing services, examine performance information, ask constructive questions and recommend practical improvements. Members will act as a 'critical friend', bringing their experiences and perspectives into discussions and helping ensure that residents' voices remain at the heart of decision-making. No previous scrutiny experience is required, and members will receive information, training and guidance to help them participate confidently and effectively.

This marks an exciting new chapter for Enfield 500 and another important opportunity for residents to have a meaningful influence on the services that affect them.

E500 2nd Year Anniversary

We're delighted to be making plans to celebrate the second anniversary of Enfield 500, marking another important milestone for the group. The celebration will be an opportunity for members to come together, reconnect and reflect on the journey so far, while recognising the valuable contribution residents have made through their involvement. We hope it will also be a chance to look ahead to the future of Enfield 500 and continue building on the positive work of the group. Further details about the date, venue and arrangements will be shared soon.

SUPPORT IS AVAILABLE

Support Available With Rent And Bills

If you're finding it difficult to keep up with rent or essential household bills, there is support available. You may be able to access help through benefits, your local council, or emergency assistance schemes. These services can provide support with housing costs, energy bills, and other everyday expenses. Many people are eligible without realising it, so it may be worthwhile exploring what help is available to you.

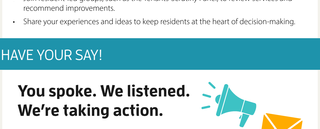
Read more

Support Available With Core Employment & Skills

Enfield Council's central employment and skills function provide borough wide support for residents to access work, training, and careers advice. It focuses on residents facing barriers to employment and on connecting local people with local employers.

Read more

RESIDENTS FEEDBACK

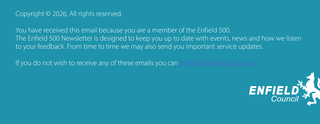


You said. We did...

Click on the button below to see a sample of what you said and what we did about it.

Find out how we responded

NEXT ON AGENDA



What is coming for you to offer your opinion and shape how we work for you:

- Tenants Scrutiny Panel - Tenants' quarterly performance report – TBC
- Tenants Scrutiny Panel - Enfield's 2026/2027 work plan – 16th December
- E500 2nd Year Anniversary – 18th December

GET INVOLVED

E500 MEMBERS – HOW YOU CAN GET INVOLVED:

- Complete surveys and share your views on housing services.
- Respond to consultations on key proposals and changes.
- Review services and identify areas for improvement.
- Help shape housing policies by providing resident feedback.
- Join resident-led groups, such as the Tenants' Scrutiny Panel, to review services and recommend improvements.
- Share your experiences and ideas to keep residents at the heart of decision-making.

HAVE YOUR SAY!

You spoke. We listened. We're taking action.

Together, we're shaping a safer, more responsive, and inclusive community.

Send your suggestion

Share the Join the Enfield 500 link with your neighbours to encourage them to join too!

Join!

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ENFIELD Council