



ENFIELD 500

NEWSLETTER

AUGUST 2026

RESIDENT-LED. RESIDENT-FOCUSED. RESIDENT-POWERED.

Enfield 500 remains a resident-led forum that brings residents and council services together to review performance, shape decisions, and improve service delivery. Your feedback helps set priorities, strengthen communication, and support practical improvements.

ENFIELD 500 REACHES 1,000 MEMBERS

We are proud to share that the Enfield 500 has now reached over 1,000 members – a significant milestone for resident engagement across the borough.

This achievement reflects the growing commitment of residents to have their voices heard and to help shape housing services. Members continue to play a vital role in influencing decisions and driving meaningful improvements.

GENERAL ENGAGEMENT

Estate Enhancement Team Consultation – 8th July

Residents from across Enfield joined the Estate Enhancement Programme team to hear about improvements being delivered across council estates and to share their local priorities. The programme focuses on waste management, fixed assets, landscaping and community improvements, with projects including secure bin stores, mobile CCTV, deep cleaning, communal-area refurbishment, landscaping and security upgrades.

Residents also raised concerns about cleaning, security, pest control, recycling, maintenance and communication. The team committed to following up individual concerns through site visits and further investigation, while improving communication about estate services and future projects. Residents were encouraged to continue sharing feedback, helping ensure local priorities inform improvements across Enfield's estates.

Tenants Scrutiny Panel Reviews the Housing Revenue Account – 15th July

At its Housing Revenue Account Budget Overview meeting on, the Tenants Scrutiny Panel received an update on how rental income is managed and invested in council housing. The panel heard that the Housing Revenue Account expects to generate approximately £83 million in annual income and maintains reserves to meet unforeseen costs. Members also discussed the Council's ten-year, £866 million capital programme, which includes investment in existing homes and plans to deliver 1,500 additional properties.

Residents raised questions about empty homes, vacant council-owned shops, service charges, grounds maintenance and fire-door replacement concerns. Agreed follow-up actions include sharing comparative budget figures, obtaining the latest information on void-property turnaround times and shop occupancy, investigating possible rebates for incorrectly fitted fire doors, and arranging more detailed sessions on repairs and recharges. These discussions will help residents scrutinise housing expenditure and better understand how resources are being used to improve homes and services.

On Your Doorstep: Bringing Services Closer to Residents

Throughout August, our On Your Doorstep events brought council services directly into estates across Enfield, giving residents an opportunity to meet officers face-to-face, raise concerns about their homes and neighbourhoods, access information and share feedback. The programme visited estates including Meridian Water, Exeter Road, Merryhills, Moree Way, Four Hills, Walmer House, The Avenues, Alma, Joyce & Snells, Lytchet Way, Bond Court & West Close, Fore Street, Kempe/Elsinge, Whitefields and Cherry & Bouvier Roads.

Housing, Repairs, Estate Operations, Waste & Recycling, the Engagement Team, Safer Neighbourhood Teams and other partners worked together to listen and respond to residents' concerns. Activities also included estate deep cleaning, pressure washing and waste initiatives, while providing opportunities for families and neighbours to come together. Feedback following the programme was positive, with the events helping to strengthen relationships between residents and council services and identify local issues requiring further action.

SUPPORT IS AVAILABLE

Support Available With Rent And Bills

If you're finding it difficult to keep up with rent or essential household bills, there is support available. You may be able to access help through benefits, your local council, or emergency assistance schemes. These services can provide support with housing costs, energy bills, and other everyday expenses. Many people are eligible without realising it, so it may be worthwhile exploring what help is available to you.

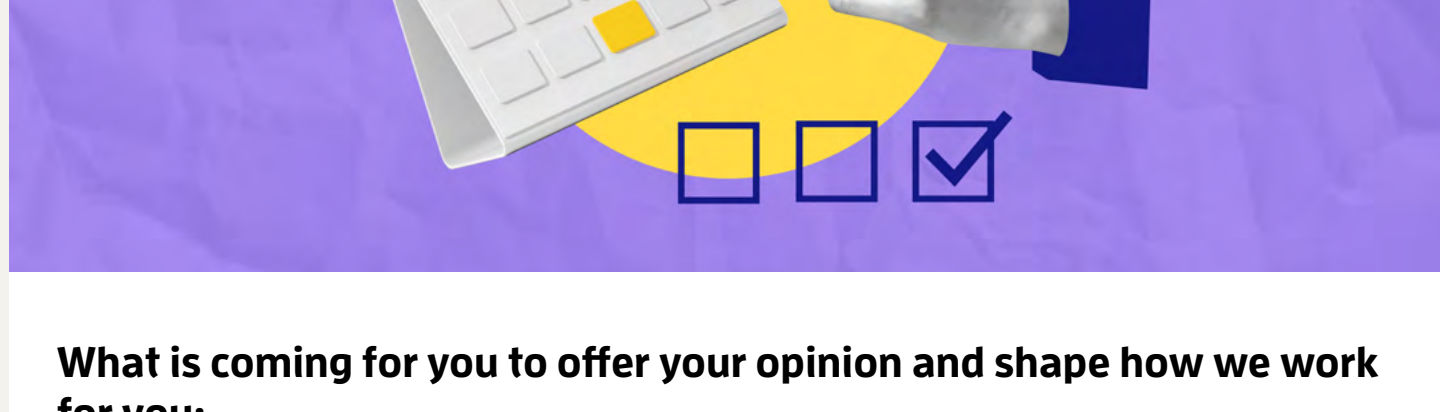
[Read more](#)

Support Available With Core Employment & Skills

Enfield Council's central employment and skills function provide borough wide support for residents to access work, training, and careers advice. It focuses on residents facing barriers to employment and on connecting local people with local employers.

[Read more](#)

NEXT ON AGENDA



What is coming for you to offer your opinion and shape how we work for you:

- Tenants Scrutiny Panel: Welcome Meeting – 13th October 2026

RESIDENTS FEEDBACK

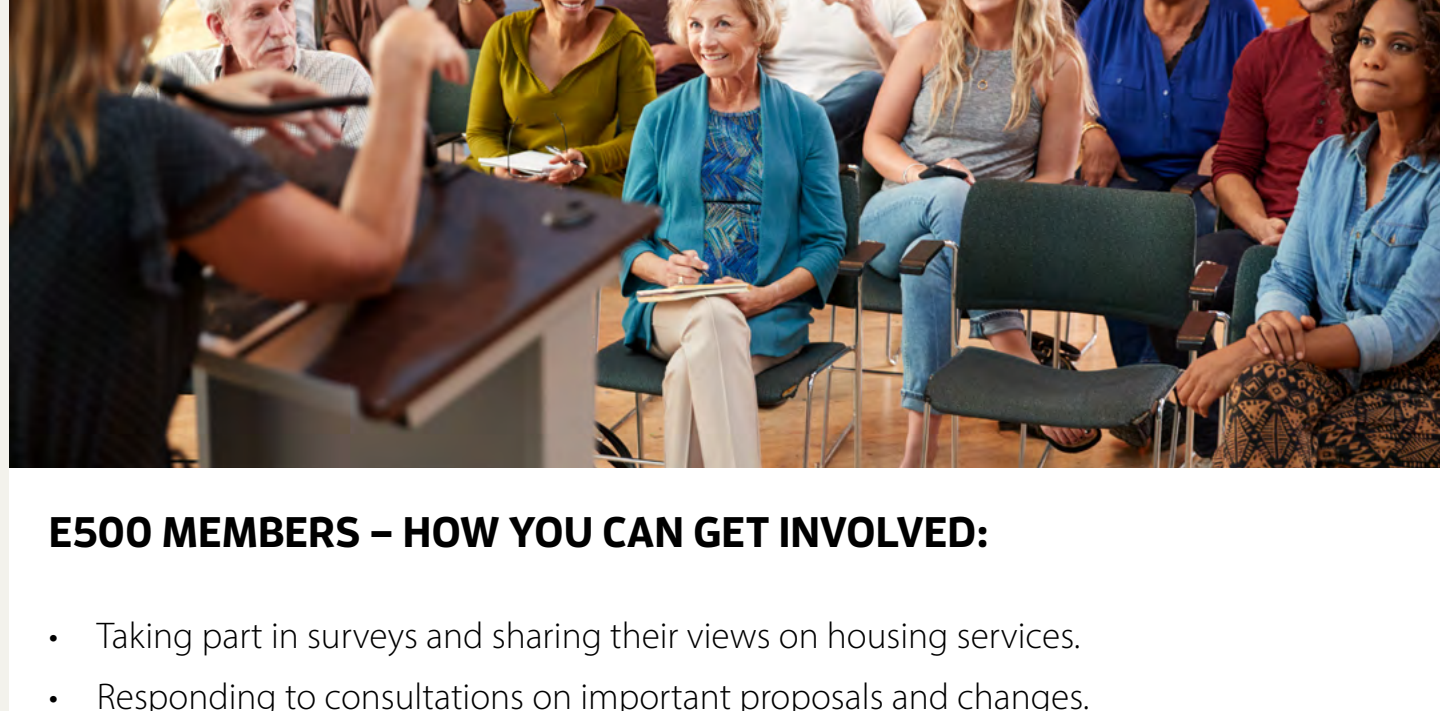


You said. We did...

Click on the button below to see a sample of what you said and what we did about it.

[Find out how we responded](#)

GET INVOLVED



E500 MEMBERS – HOW YOU CAN GET INVOLVED:

- Taking part in surveys and sharing their views on housing services.
- Responding to consultations on important proposals and changes.
- Reviewing services and helping identify opportunities for improvement.
- Helping shape housing policies through resident feedback.
- Joining resident-led groups, such as the Tenants' Scrutiny Panel, to review services and make recommendations for improvement.

HAVE YOUR SAY!

**You spoke. We listened.
We're taking action.**

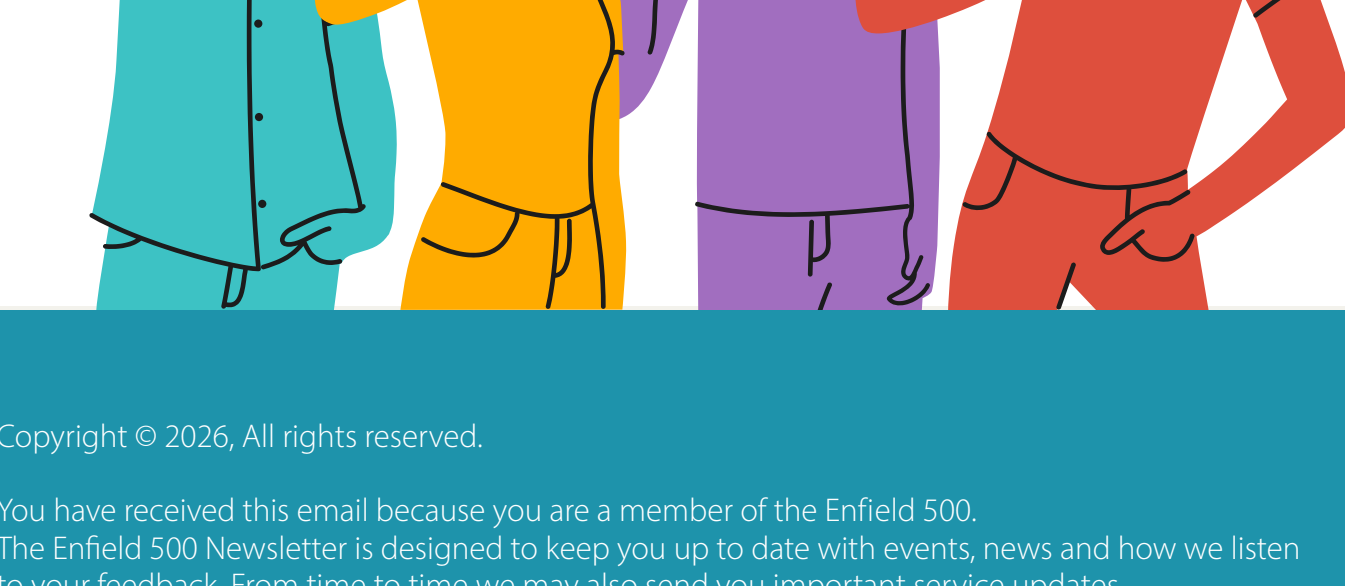


Together, we're shaping a safer, more responsive, and inclusive community.

[Send your suggestion](#)

Share the Join the Enfield 500 link with your neighbours to encourage them to join too!

[Join!](#)



Copyright © 2026, All rights reserved.

You have received this email because you are a member of the Enfield 500. The Enfield 500 Newsletter is designed to keep you up to date with events, news and how we listen to your feedback. From time to time we may also send you important service updates.

If you do not wish to receive any of these emails you can [unsubscribe here](#)