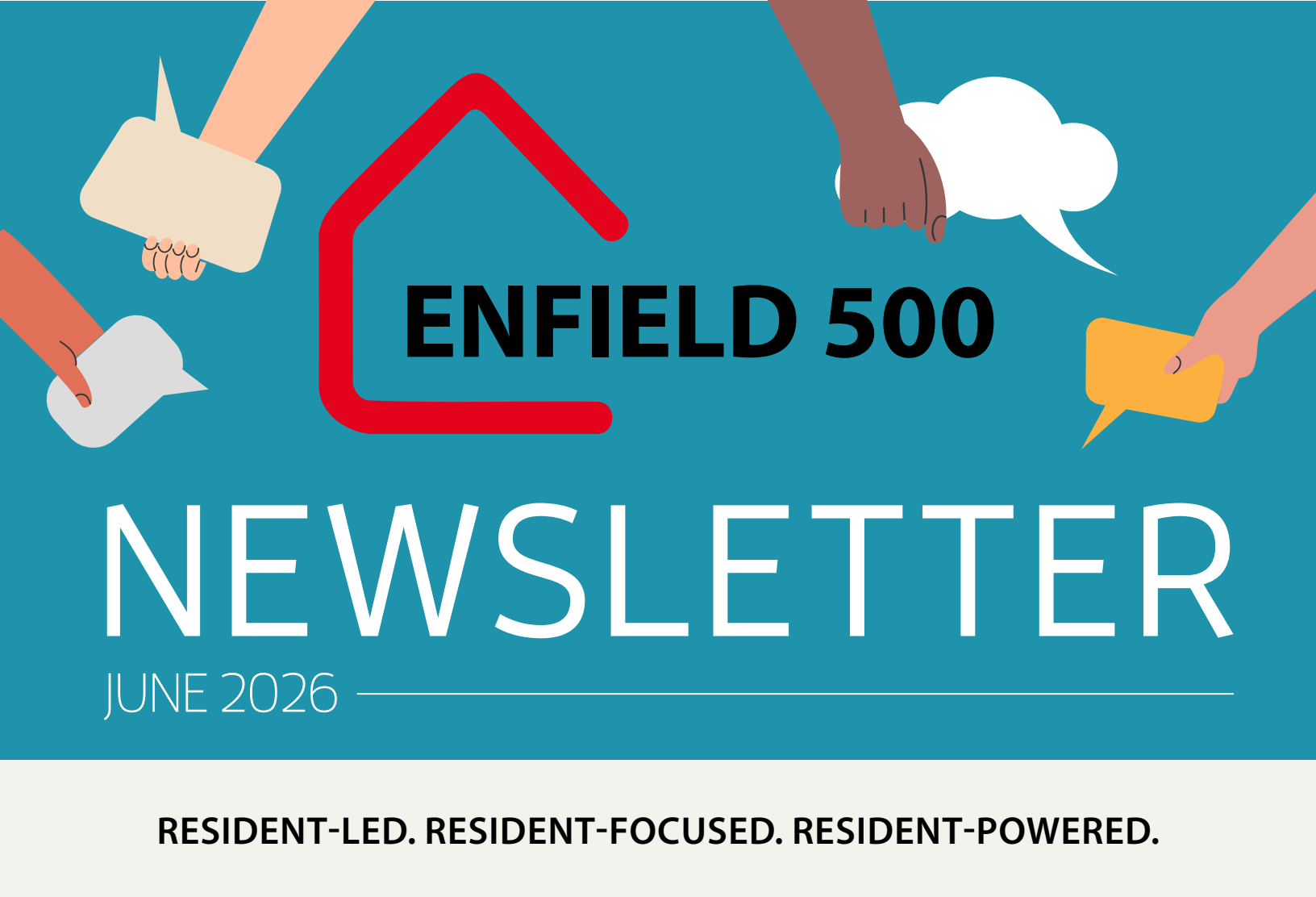




ENFIELD 500

NEWSLETTER

JUNE 2026

RESIDENT-LED. RESIDENT-FOCUSED. RESIDENT-POWERED.

Enfield 500 remains a resident-led forum that brings residents and council services together to review performance, shape decisions, and improve service delivery. Your feedback helps set priorities, strengthen communication, and support practical improvements.

GENERAL ENGAGEMENT

Code of Conduct for staff and contractors' development Workshop – 12th May

Residents and Council officers came together to shape a new Housing Services Code of Conduct. The workshop provided a constructive space to share feedback, identify priorities, and strengthen collaboration.

Resident discussions on communication, transparency, and service standards directly informed the approach to drafting the Code. Officers will now prepare the first draft, with residents playing a key role in reviewing and shaping the final version. The draft reflects shared values including clear communication, respect, accountability, and consistency—helping to set a clear standard for how Housing Services will collaborate with residents going forward. You can read the draft [here](#).

Tenants Scrutiny Panel - Waste Management Engagement Strategy – 20th May

This meeting aims to agree practical steps to improve waste services and estate standards across the borough.

Key actions include launching a Resident Engagement Programme with estate-based resident champions, introducing a resident survey to gather feedback, and carrying out joint site visits to address local issues together.

Improvements will also focus on making estates easier to use, including reviewing bin locations, updating clearer signage, and improving bulk waste communications.

These actions reflect a shared commitment to cleaner, safer estates and stronger collaboration with residents.

Estate Services Operations Group Review - Grounds Maintenance & Arborist Teams - 20th May

Residents joined a recent Enfield 500 meeting to hear updates on grounds maintenance and tree services. The service has been strengthened with larger teams, improved scheduling, and continued powerful performance, supported by a new three year tree management contract and enhanced digital tracking to improve efficiency and accountability.

Residents also shared concerns about missed maintenance, overgrown areas, and delayed tree work. Officers acknowledged these issues and committed to follow-up actions, with updated maintenance schedules set to be published online to improve visibility and communication going forward.

Waste Enforcement Team Updates – 23rd June

The meeting focused on waste management and estate cleanliness, with officers explaining enforcement processes, awareness campaigns, and plans to improve bin security and recycling facilities. Residents raised concerns about fly-tipping, contamination, rodent issues, and communication, while officers outlined ongoing and planned solutions. The discussion also highlighted greater resident involvement through walkabouts, waste champions, and pilot projects. Agreed actions included investigating bin security issues, improving signage, reviewing recycling provision, sharing the presentation, and improving communication with residents.

Resident Champions Network Launch - 30th June

Residents from across Enfield joined council officers on 30 June to launch the new Resident Champions Network, a volunteer programme helping residents play a greater role in improving their estates.

Resident Champions will work with officers on estate walkabouts to identify local issues and gather feedback. Residents raised concerns about fly-tipping, cleanliness, waste, security, CCTV, and maintenance, while officers outlined plans for improvements and committed to better communication and action tracking.

The official launch event will take place on 9th September, bringing together volunteers from across the borough to help create cleaner, safer, and stronger communities.

SUPPORT IS AVAILABLE

Support Available With Rent And Bills

If you're finding it difficult to keep up with rent or essential household bills, there is support available. You may be able to access help through benefits, your local council, or emergency assistance schemes. These services can provide support with housing costs, energy bills, and other everyday expenses. Many people are eligible without realising it, so it may be worthwhile exploring what help is available to you.

Support Available With Core Employment & Skills

Enfield Council's central employment and skills function provide borough wide support for residents to access work, training, and careers advice. It focuses on residents facing barriers to employment and on connecting local people with local employers.

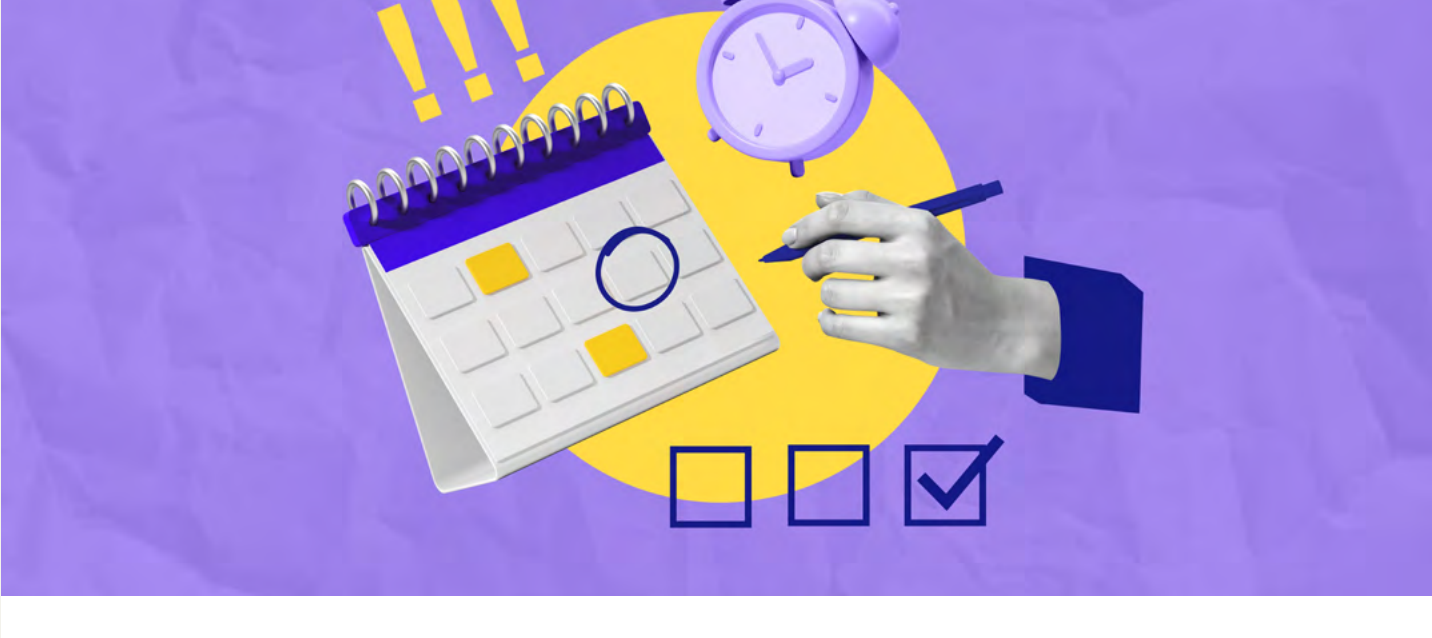
RESIDENTS FEEDBACK



You said. We did...

Click on the button below to see a sample of what you said and what we did about it.

NEXT ON AGENDA



What is coming for you to offer your opinion and shape how we work for you:

- Estate Enhancement Team Update – 8th July 2026
- Estate Services Operations Group Review – Caretaking Team (Meeting for discussion: 15th July)
- Residents Champions Network Launch Event (Meeting in person: 9th September 2026)

GET INVOLVED



E500 MEMBERS – HOW YOU CAN GET INVOLVED:

- Attending upcoming Enfield 500 meetings
- Complete our surveys
- Share feedback and lived experience
- Report on estate issues promptly
- Encourage neighbours to join Enfield 500
- Become a resident champion
- Join site visits to help shape community improvements

HAVE YOUR SAY!

You spoke. We listened.

We're taking action.



Together, we're shaping a safer, more responsive, and inclusive community.

Share the Join the Enfield 500 link with your neighbours to encourage them to join too!



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