

Support for children and young people with special educational needs in Enfield – our ‘local offer’

Hearing Support in Enfield

What our service does?

We aim to improve the educational and life outcomes for deaf babies, children, and young people. We provide information, advice and support regarding educational management and all aspects of deafness, including language and communication, listening equipment and social and emotional wellbeing.

We work closely with babies, children & young people, their families/carers, staff in educational settings and other key professionals in the NHS and Social Care.

Where is service located and the areas it covers?

The service cover both Haringey and Enfield Local Authorities. It offers visits to pre-school children and their families/carers in their home (or place of their choice), preschools settings, primary, special, and secondary schools. All Haringey and Enfield deaf children and young people will have an allocated Advisory Qualified Teacher of the Deaf who will work with families, school staff and other professionals to support the needs of identified children.

Who our service provides for?

We provide advice and support to children & young people with a temporary or permanent hearing loss. This can range from a mild to profound hearing loss in one or both ears.

How can a child or young person start using the service?

Referrals come to the service either through the New-born Hearing Screening Programme, the Audiology Departments at St Ann’s Hospital, Great Ormond Street Hospital and The Royal National Ear Nose and Throat Hospital.

Referrals can be made via other professionals such as health visitors, GP, school staff with family/carer consent.

Parents can access advice or support by contacting the service directly:

Bharti Solanki – Sensory Support Manager

sensorysupport@haringey.gov.uk

Tel no. 020 8489 8338/07929781581

How decisions are made about eligibility for our service

The support we offer is determined by the national eligibility criteria to determine the frequency of visits for deaf children and young people. The level of support is reviewed and adjusted regularly in

consultation with the Advisory Qualified Teacher of the Deaf, families/carers and other professionals.

How we communicate with service users and how they are involved in decision making/planning

We support Children and their families/carers by attending various meeting such as team around the child, educational planning, and annual review meeting. We offer professional advice towards an Education, Health and Care Plan.

We have Service leaflets and flyers which are available in hardcopy from the team or in the audiology departments.

We use questionnaires/surveys to obtain the views of parents and carers and to improve our service.

How accessible our service is?

Our service consists of Advisory Qualified Teachers of the Deaf and a Deaf Educational Instructor, whose first language is British Sign Language. Advisory Teachers of the Deaf on the team have British Sign Language qualifications. We provide interpreters whenever needed.

Training our staff have had in supporting children and young people with special educational needs and disabilities

All advisory teachers have qualified teacher status and have an additional 'Teacher of the Deaf' qualification. All team members regularly update their knowledge and skills through continuous professional development.

Who a service user should contact if they want to raise a concern or complain

A service user who wishes to raise a concern can contact us directly by telephone, email, and letter. If a parent prefers, they can ask the SENCO to contact us or arrange to meet with the Advisory Teacher of the Deaf when they are in the setting.

Bharti Solanki (Sensory Support Team Manager)

Email: sensorysupport@haringey.gov.uk

Tel: 0208 489 8338/07929781581

Sensory Support Team Alexandra House, 2nd Floor 10 Station Road Wood Green N22 7TR

Who a parent carer/young person can contact for further information:

The allocated Advisory Teacher of the Deaf or Bharti Solanki– Sensory Support Team Manager

Email: sensorysupport@haringey.gov.uk Tel: 020 8489 8338/07929781581