

Enfield SEND Local Offer

Annual Report

2021/2022

1. Introduction

The Children and Families Act 2014 (SEND reforms) and the SEND Code of Practice says that local authorities must publish a Local Offer, setting out in one place information about provision they expect to be available across education, health and social care for children and young people in their area who have SEN or are disabled, including those who do not have Education, Health and Care (EHC) plans. In setting out what they 'expect to be available', local authorities should include provision which they believe will actually be available.

The Local Offer has two key purposes:

- To provide clear, comprehensive, accessible and up-to-date information about the available provision and how to access it, and
- To make provision more responsive to local needs and aspirations by directly involving disabled children and those with SEN and their parents, and disabled young people and those with SEN, and service providers in its development and review.

In addition the SEND CoP states that Local Offers should be:

- **collaborative:** local authorities must involve parents, children and young people in developing and reviewing the Local Offer.
- **accessible:** the published Local Offer should be easy to understand, factual and jargon free.
- **comprehensive:** parents and young people should know what support is expected to be available across education, health and social care from age 0 to 25 and how to access it.
- **up to date:** when parents and young people access the Local Offer it is important that the information is up to date.
- **transparent:** the Local Offer should be clear about how decisions are made and who is accountable and responsible for them.

2. Feedback & Statistics

The number of hits to the Local Offer are shown below.

Jan 2017 – Aug 2017	35,394
Jan 2018 – Aug 2018	44,042
Jan 2019 – Aug 2019	64,304
Jan 2020 – Aug 2020	27,439
Jan 2021 – Aug 2021	43,592
Jan 2022 – Aug 2022	36,961

122 respondents completed the on-line feedback between September 2021 and September 2022. 100% of respondents reported they were parents. A summary of the feedback is shown below:

Question	Yes	To some extent	No
Did you find the information you were looking for?	25%	25%	50%
Was this information helpful?	17%	33%	50%
Do you feel the language was clear and understandable?	67%	33%	0%
Do you think the Local Offer web pages was easy to navigate?	50%	0%	50%

Question	Comments
What would have been helpful?	<ul style="list-style-type: none"> • A phone number to give the option of speaking to somebody
If you were unable to find the information you were looking for, please tell what you were trying to find?	<ul style="list-style-type: none"> • Most of the activities and schemes are not available and should be removed from the website. • Travel assistance provide for transport

Any other comments about the information on the Local Offer?	<ul style="list-style-type: none"> • Please remove the links from the website as they are misleading • I have a disabled child please help • Not interesting, not benefiting, waste of time
Do you have any other comments about the language used in the Local Offer?	<ul style="list-style-type: none"> • What is it about? No discounts, no free tickets to quality activities, only stupid advertising
Do have any other comments about the navigation of the Local Offer	<ul style="list-style-type: none"> • The links are useless • I don't care about webpage navigation, I care about content

Age of repondents	%
Under 18	20
35 – 44 years	60
45 – 54	20

Male	Female
60%	40%

3. Co-production

Co-production involves parents, carers, children, young people and professionals working together to create services that works for all, creating a sense of co-ownership.

Enfield's Local Offer is hosted on the Council's website, and therefore is subject to the corporate design and rules and regulations that the Council imposes on the design and content of its website. This has been the primary focus of parents and carers for a number of years, particularly in terms of the lack of "visuals" and interactive nature of the website. This has been fed back to the Web Team and reported in the Annual Reports year on year. The redesign of the Local Offer launched earlier this year did result in more pictures being included on the navigation page.

- Parents/Carers

The main way in which the Council works with parents is through the Local Parent Carer Forum, Our Voice. They also work closely with the Enfield Branch of the National Autistic Society.

Parents and carers have been involved in the design and development of the Local Offer since its inception. They have been the driving force which leads to the continual development and improvement of the Local Offer.

- Children and Young People with SEND

This year the Joint Service for Disabled Children established the “All About Us” network. The network is made up of already established groups of children and young people with SEND. The network is co-ordinated by the SEND Transition Manager and the groups are used as the means by which the Council co-produces, consults and includes the voice of children and young people in more strategic projects. So far the network has been involved in the following projects:

- Choosing the name of the network
- Choosing a logo for the network
- Providing the views to our Corporate Policy Team about the lived experiences of our children and young people with SEND and their ideas, and what could be better or different for children and young people with SEND in Enfield.
- Input to an “easy read” version of Preparing for Adulthood for children and young people

It is our intention to work with the All About Us network to gain their views on the Local Offer and how we can further improve the information for children and young people with SEND.

4. Next Steps

- We will continue to work with all partners, including parents/carers and children and young people with SEND to ensure that the Local Offer meets the needs of the SEND population.
- We will continue to monitor and update the content of the Local Offer through the Local Offer Workstream.
- We will continue to be involved in the design of the Council website to ensure that it meets the needs of parents/carers and young people with SEND.
- We will continue to promote and market the Local Offer through transition events, Parent Carer Forums and the Disability Register.