

Crisis and Resilience Fund

Easy Read Summary with Photosymbols

July 2026 | Enfield Council



Crisis and Resilience Fund

This fund gives help to people on low incomes who have a sudden money problem.



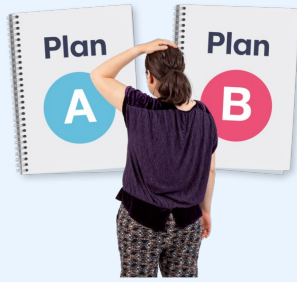
Who pays for the fund?

The money comes from the UK Government.
Enfield Council has money for 2026 to 2027 to help vulnerable households.



What can the fund help with?

The fund can help with short-term problems. It can also help people become more financially stable.



There are 2 main types of help

1. Crisis Payments. 2. Housing Payments.



Crisis Payments

Crisis Payments can help with essential living costs if your household is facing financial hardship.



Who can apply for a Crisis Payment?

You must live in the London Borough of Enfield.
Your household net income must be less than £30,000 a year. You must have less than £1,000 in savings.



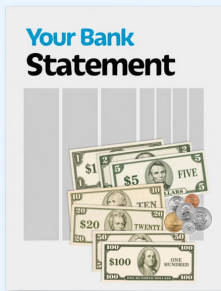
What help can I get?

Help may be available for food, energy and water bills, essential items, transport, priority debts and some housing costs.



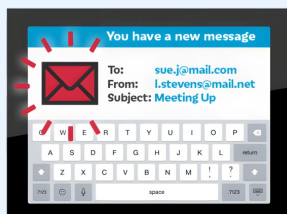
Cash awards

Cash awards are limited to £250. White goods, like a fridge, freezer, washing machine or cooker, are provided directly and not as cash.



Proof you may need

You may need to send proof of income for everyone in your household, a recent bank statement, and a utility bill if you ask for help with energy or water costs.



How to apply

Download the Crisis Payment form from the web page. Save it. Fill it in. Email the completed form and proof to hardship.support@enfield.gov.uk.



If you cannot apply online

Email hardship.support@enfield.gov.uk to ask for a paper form or help to complete an application.



What happens next?

Enfield Council will look at your income, savings and what you need help with. If approved, payments for energy, water and other essentials will be paid into your bank account within 10 days.



Supermarket vouchers

The Council cannot give supermarket vouchers through this fund.



More support

The Council may offer or refer you for benefit checks, debt advice, budgeting support, help with bills, grants, and Welfare Advice and Debt Support.



Housing Payments

Housing Payments are part of the Crisis and Resilience Fund. They provide help towards housing-related costs for residents who are struggling to meet those costs.



Accessible formats

Read aloud, large print, Easy Read and Braille are available. Use the Accessibility Tools on the web page or email hardship.support@enfield.gov.uk.

Email: hardship.support@enfield.gov.uk