

# What is a tenancy agreement?



To move into a new home, you need to understand and sign a **Tenancy Agreement**



This explains **The Rules** you must stick to and the rules your **landlord** must stick to



the **Landlord** is the person who owns the flat you will live in



You are called the **Tenant**. You will live in the flat and pay money to the landlord

# What is a tenancy?



The **money** you pay to the **landlord** to live in your home is called **rent**



Some of your **Rent** will be paid for by **Housing Benefit**.



You may need to pay some money for rent as well



You will also pay for bills, like **water, gas and electricity**

## Here are some things you must do!



You **must pay** your rent



You must live in your **Flat**



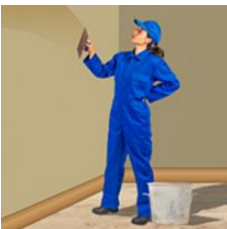
You must look after your home and keep it **Clean & Tidy**



You must put your **Rubbish** in the bins



You must tell your **landlord** if anything gets broken



You must let **workman** into your home to do **repairs**



You must tell your landlord if you want to **move out** of your home.

## Things that your landlord must do



Make sure keep your flat is in good condition



Your heating, lighting and hot water should always work



Tell you when they are going to be doing any work to your flat and when they will be doing it



Tell you when they are going to ask for more money for rent. They should only do this once a year



Tell you how to complain if you are not happy

## Things that your landlord must not do



The landlord must **not go into your home** without asking you except in an emergency

## Things that you must not do



You must not **Damage** your home



You must not be too **noisy**



You must not **annoy or bully** your neighbours or other people



You must not **break the law** in your home or in your neighbourhood

## If you break the rules this could happen



The landlord will meet with you **talk** about it



If you don't put things right, the landlord can ask you to leave your home



They might have to **call the police**



The landlord has to **ask a court** for permission before they can make you leave your home

## If you agree to stick to the rules



you can **sign your tenancy** This is a **legal agreement** between you and the landlord.

